

Role Profile

Job Title	Rolling Stock Technician – L1	
Team	South Yorkshire Future Tram Limited (SYFTL)	
Reporting to	Paul Holdsworth	
Role Purpose <i>(2-3 sentences to capture the reason why the role exists/purpose of the role)</i>		
Level 1 Rolling Stock Technicians form part of the core Rolling Stock Maintenance (RSM) team at Sheffield Supertram. Working under the direction of the Rolling Stock Supervisor and Lead Technician, the role contributes to the maintenance, inspection, fault diagnosis, and repair of the Supertram fleet. The purpose of the Level 1 Rolling Stock Technician role is to enable experienced technicians to apply their existing engineering skills while gaining the specific knowledge, competence, and authorisations required for safe rolling stock maintenance within a regulated light rail environment. The post holder will carry out maintenance, inspection, and diagnostic support activities within defined competence levels, working under supervision where required, while completing role-specific training and assessments.		
Principal Accountabilities <i>(list 8 – 10 key responsibilities in order of importance)</i>		
1. Maintenance & Technical Support • Carry out planned and corrective maintenance activities on tram vehicles in accordance with maintenance schedules, technical instructions, and safety procedures. • Undertake hands-on mechanical, electrical, pneumatic, and electronic work, applying existing engineering skills to rolling stock systems. • Perform structured diagnostic activities including fault investigation, system checks, visual and functional inspections, and basic electrical and mechanical testing, within authorised competence levels. • Use diagnostic tools, test equipment, schematics, and technical documentation to assist in identifying root causes of defects and failures. • Accurately interpret defect reports, fault logs, and vehicle system indications, escalating complex or safety-critical faults as required. • Support and contribute to fault-finding activities alongside senior technicians, applying logical troubleshooting techniques and engineering judgement. • Carry out component removal, replacement, adjustment, and reinstatement tasks following diagnosis, ensuring correct function on completion. • Verify repairs through appropriate testing and checks, reporting outcomes clearly to the Supervisor or Lead Technician. • Contribute technical feedback to support continuous improvement of maintenance practices and fault resolution processes. • Maintain high standards of workmanship, ensuring all work is completed to quality, safety, and regulatory requirements. 2. Safety & Compliance		

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- Follow all safe systems of work, risk assessments, method statements, and depot safety rules at all times.
- Work in accordance with company procedures, technical standards, and regulatory requirements.
- Report faults, defects, hazards, and potential safety issues promptly to the Supervisor or Lead Technician.
- Maintain a high standard of personal safety and wellbeing while on shift.

3. Documentation & Communication

- Accurately record work carried out in maintenance documentation and systems as instructed.
- Communicate clearly with supervisors and colleagues regarding work progress and issues identified.

4. Training & Development

- Develop an understanding of tram systems, maintenance procedures, and depot operations.
- Complete initial competence-based training, assessments, and required authorisations.
- Work under supervision until assessed and authorised to carry out specific tasks independently.
- Demonstrate a willingness to learn and progress through the technician competency framework.

5. Team & Workplace Standards

- Maintain high standards of depot housekeeping and tool control.
- Support colleagues and contribute positively to a safety-focused and professional team culture.

6. Shift Working

- The role operates on a shift basis, including nights, weekends, and bank holidays, to support 24/7 tram operations.

Knowledge required for this role covering qualifications, experience, and skills <u>Key:</u> E = Essential / D = Desirable	
• Engineering experience, vehicle maintenance	E
• Willingness to learn and follow instructions accurately	E
• Attention to detail in both physical and documentation activities	E
• Strong awareness of safety and safe working and a strong desire to comply to safety regulations	E

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Knowledge required for this role covering qualifications, experience, and skills <u>Key:</u> E = Essential / D = Desirable		E/D
Good teamwork and communication skills		E
Experience in light rail or heavy rail engineering		D
NVQ 2/3 in a relevant engineering subject		E

Additional Information

This role forms part of the Rolling Stock Technician progression framework. Successful completion of training, competence assessments, and experience will enable progression to higher technician levels with increased responsibility and autonomy.

As the technician level rises, the technician will be expected to demonstrate safe, consistent, and high-quality workmanship across Rolling Stock Maintenance Tasks.

As part of the role the holder will be expected to progress through the training requirements to qualify to drive trams as a minimum on depot and maintain this competence.

About the Role – SYFT's Behaviours

Collaboration	- We nurture a supportive environment where new ideas are welcomed - We are stronger when we work together as one team - We actively engage with colleagues, stakeholders, and partners - We manage expectations and communicate our intentions and needs effectively
Integrity	- We are an ethical, transparent, and inclusive organisation - We endeavour to reduce inequalities in South Yorkshire - We strive to do the right thing - We have a respectful environment where unethical behaviour can be challenged
Ambition	- We aim for innovation, adapting to changing circumstances - We work together towards common goals, overcoming barriers - We are passionate and strive for excellence, with a relentless focus on delivery - We shout about our successes internally and externally
Accountability	- We take pride in our role and are publicly responsible for our results - We are a community and businesses-focused organisation - We listen to feedback, working to solve problems - We offer a safe space to own our successes, mistakes, and setbacks

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Approvals					
Colleague name:		Signature:		Date:	
Line Manager name:		Signature:		Date:	